

## A very big welcome to the Arp-Hansen Hotel Group



We hope that you have been looking forward to staying with us as much as we have been looking forward to providing you with a fantastic experience.

However, we all face the common challenge of COVID-19. Becoming ill at home is bad enough, but having a holiday or important business trip ruined by illness is even more frustrating.

That is why we have launched a range of measures to help make your stay safer and give you peace of mind. For instance, you will see that the interior décor in your room has changed a bit, as we have removed decorative pillows, bed blankets, blocks & pens, magazines etc. in order to minimize the risk of infection spreading.

We will always go that extra mile. But we also need your help. We hope that you are prepared to follow the recommendations issued by the Danish health authorities so that you do not risk infecting others. This means that you should stay at home if you are showing any symptoms of infection. The symptoms are:

- Sore throat
- Generally feeling unwell
- Muscle pain
- Possibly dry cough, respiratory difficulties and fever

If you have had these symptoms, the health authorities ask you to stay at home for at least 48 hours after you feel completely well again.

If you start having symptoms during your stay, please stay in your room and contact the closest doctor or the duty doctor as well as the reception. With medical and the authorities help and instructions, we will find a solution for your stay and departure so that we are able together to minimise the risk of infection spreading.

That said, we hope we can take care of each other so that no one gets infected and all our visitors have the fantastic stay that they have dreamt of. For information on what to do, please see below.

### How to minimise the risk of spreading COVID-19

- Wash your hands and/or use hand sanitiser frequently – especially before and after touching surfaces that many others also touch, e.g. door handles and lift buttons.
- Cough or sneeze into your sleeve.
- Avoid shaking hands, kissing on the cheek and hugging.
- Limit physical contact.
- Keep a distance of at least one metre to other people who are not in your group and ask others to show consideration.
- Please also follow our instructions when visiting our restaurant and other facilities.

With **SAFE TO VISIT** we ensure that you have safe stay with us by:



Social distance



Clear information



Increased cleaning



Enhanced hygiene



Enhanced operating protocols